SRG LOYALTY PROGRAM

1. WHAT IS SRG REWARDS?

SRG Rewards is our loyalty program that offers you rewards and offers just for dining with us!

2. HOW DO I SIGN UP?

You can simply download the Suser Restaurant Group app through the App Store or Google Play Store or scan the QR code at any of our locations to create your personalized account. Make sure that you add your Birthday! Don't have a mobile device? No worries! Simply visit www.sparkiesgrill.com or www.stellastablemi.com and click on Rewards to sign up.

3. WHAT IS THE SRG APP?

The SRG App is an app that has been designed with you in mind! The app will show your points balance and any gifts, right on the home screen. By clicking on the triple bars on the top left corner of your app, you can view your activity, invite family and friends to sign up, find your rewards & even share your SRB Bucks. Our app lets you add money to your wallet and even reserve a table at Stella's or Sparkies!

4. DO I HAVE TO HAVE THE SRG APP TO HAVE A LOYALTY ACCOUNT?

Although, highly recommend that you have the app, you do not need it.

5. HOW DOES THE LOYALTY PROGRAM WORK?

Simple! You earn 1 point for every dollar that you spend. As an added bonus, you will **GET 3% CASH BACK** on your purchase in SRG Bucks to use towards future purchases with us!

6. HOW DO I GET MY POINTS?

All you have to do is give your server your email or phone number that you signed up with and we will do the rest! Forgot to give it to them? We've got you! Just fill out the missing points section by clicking on the triple bars on the top of your SRG Rewards app, and we will add them for you!

7. WHAT DO THE POINTS GET ME?

The points that you earn will determine your loyalty level. Each level has its own special rewards!

*Bronze Level of 1-500 points, rewards you with a $5.00 reward for your Birthday! **Rewards valid for 30 days.

*Silver Level of 501-1000 points, rewards you with a $10.00 reward for your Birthday! **Rewards valid for 30 days.

*Gold Level of 1001+, rewards you with as $15.00 reward for your Birthday. You will also receive an added $10.00 when you "level up" to Gold and a tier accelerator of 15%! **Rewards valid for 30 days.

*Signature Level of 3500 +, rewards you with a $25.00 reward for your Birthday. You will also receive an added $25.00 when you "level up" and a tier accelerator of 20%! **Rewards valid for 30 days.

8. DO MY REWARDS AND SRG BUCKS EXPIRE?

The rewards that you receive on the day of your Birthday will expire 30 days after receiving them. The SRG Bucks that you earn from your purchases do not expire.

9. HOW DO I USE MY SRG BUCKS?

You just need to let your server know that you would like to use them, and they will take care of the rest!

10. DO I HAVE TO DINE IN TO GET MY POINTS OR USE MY SRG BUCKS?

Nope! You can still earn points or redeem bucks when you call in a carryout, order online or even use our catering services. Just give us your number when you call or sign in when placing an online order.

11. WILL I GET POINTS ON GIFT CARDS?

You will receive points when you purchase gift cards but not when you use them to pay for your bill.